

SCRAM™ Frequently Asked Questions

Here are some basics on what you can expect when wearing a SCRAM Continuous Alcohol Testing bracelet.

Transdermal Testing System

SCRAM testing is different to breath, blood, or urine testing because it's actually sampling your perspiration, automatically, to detect alcohol consumption. It measures what is known as Insensible Perspiration, which is on our skin at all times. The bracelet measures the alcohol that comes through the skin in the area around your ankle. It's completely non-invasive and unobtrusive during your daily activities or while you sleep.



Continuous Testing

The SCRAM bracelet tests automatically, every 30 minutes, around the clock. You will feel a slight vibration whenever the bracelet is taking a reading. Most users report that they get used to the vibrations within the first day.

Obstructions

Whenever the bracelet takes a reading, it tests several things at the same time, to ensure there have been no attempts to tamper with the bracelet, obstruct testing, or remove the bracelet.

Data and Reports

The bracelet stores all results until the data is downloaded to your Base Station, which will automatically transmit the data to Lextox via AMS. Downloads are done on a predetermined schedule, and you will be required to be within 30 feet of the Base Station during the scheduled download in order for the data transmission to take place. The Base Station will transmit the data via a router or a wireless MultiConnect device. If the MultiConnect device is used, please note that it does not require Internet connectivity, only electricity, to function and transmit the data.

Program Basics

- / Be within 30 feet of the base station at the scheduled time to download your test data.
- / Do not tamper with, obstruct, or damage the SCRAM equipment.

Banned Products

- / Do not expose the area around the bracelet to personal, household, or industrial products that contain alcohol.
- / Do not use anything other than alcohol-free soap and water on your skin around and behind the bracelet.

Swimming and Bathing

- / Do not submerge the SCRAM bracelet in water.
- / Showers are the only permitted bathing method.
- / If you do submerge the SCRAM bracelet in water, it will be flagged as an attempt to damage the device and will be handled in the same manner as a tamper or obstruction. You will also be financially liable for any damages caused by submerging or damaging the SCRAM bracelet, Base Station or MultiConnect device.

Personal Hygiene

- / When showering, thoroughly clean the area around and behind the bracelet with mild soap and water.
- / Thoroughly rinse with clean water and dry underneath the bracelet.
- / Lack of personal hygiene around the bracelet may result in a mild skin rash.

Pre-Existing Medical Conditions

- / Be sure to notify your solicitor/social worker of any pre-existing medical conditions such as pregnancy, diabetes, deep vein thrombosis, or any type of skin allergy or conditions.

Frequently Asked Questions

Does the bracelet make noise?

When the SCRAM bracelet takes a reading every 30 minutes, a light buzzing sound can be heard, but is generally reported to be “discreet.”

What should I do if the Base Station displays an error message?

If an error message is displayed on your Base Station’s LED screen contact Lextox on 029 2043 6670 or SCRAM@lextox.co.uk so the issue can be resolved.

What products should I refrain from using whilst wearing SCRAM?

We recommend that you avoid using any products on or near the bracelet that contain alcohol, including lotions and spray tan. The application of small quantities of cologne or perfume in areas far from the bracelet should not be problematic.

Is it safe to wear SCRAM during an MRI, X-Ray, or CT scan?

You cannot wear a testing bracelet if you need an MRI, X-Ray or CT scan. You will need to contact Lextox prior to a scheduled appointment to make arrangements to have the bracelet removed prior to the procedure. This may incur an additional charge.

Can I exercise with the bracelet on? Will it move around and will that register as tampering?

Exercise will have no impact to the functions of the bracelet. For comfort, you might want to wear a sweat band or a sock rolled down to prevent the bracelet from “bouncing” on the ankle bone. Just make sure nothing gets between the bracelet and leg.

Can I wear boots or leggings?

You can’t wear anything that would go between the skin and the bracelet. You can wear boots or leggings over the top, but be cautious that boots could cause the bracelet to rub and even create a blister.

Will I set off alarms when I go through security checkpoints, like leaving a department or convenience store?

No. It’s no different than your mobile phone or any other jewellery you might wear.

Can I shower? What about swimming or hot tubs?

While you are not allowed to submerge the bracelet in water (swimming pools, hot tubs, the bath tub), you can shower, and in fact you need to shower in order to keep the area around the bracelet clean.

Can I wear cologne or perfume?

We recommend that you avoid using any products on or near the bracelet that contain alcohol. The application of a small amount of cologne or perfume in areas far from the bracelet should not be problematic. But please be aware that if it does trigger an alcohol alert, you may be held accountable.

Can I use hair colouring/hair dye?

We recommend that SCRAM individuals refrain from using any alcohol-containing products near the bracelet. Many individuals are exposed to hair colour and other similar products without any noticeable transdermal alcohol concentration (TAC) detections. When in doubt, we recommend reporting the questionable activity to your solicitor/social worker so that notes may be placed in your client record to take the activity into consideration while analysing the data.

What if I kiss someone who has been drinking?

Kissing someone who has been drinking has no impact on SCRAM testing or results.

What happens if the SCRAM equipment is lost or damaged?

If the SCRAM bracelet, Base Station or MultiConnect device are lost or damaged, then you will be liable for the costs to repair or replace the equipment.

The bracelet is causing discomfort. Can Lextox come out and adjust it?

If a bracelet adjustment is required, when making your request please send us evidence of how the bracelet is currently fitted to your ankle. Without evidence, we will be unable to book an appointment to come and adjust the bracelet. In the event of a medical emergency, you will have been shown by the Lextox SCRAM Technician how to safely remove the bracelet without damaging it. If this action is required, we ask that you again evidence your reasons as to why you have had to remove the bracelet. Evidence can be in the form of photographs, videos or doctor's notes. Please note that adjustment appointments may be charged.

Contact details for Lextox:

If you have any issues with the SCRAM bracelet or need to report a power cut at your home, please contact us.

Tel: 029 2043 6670

Email: SCRAM@lextox.co.uk